



Queen Lili'uokalani
Children's Center

2003 ANNUAL REPORT

The Queen

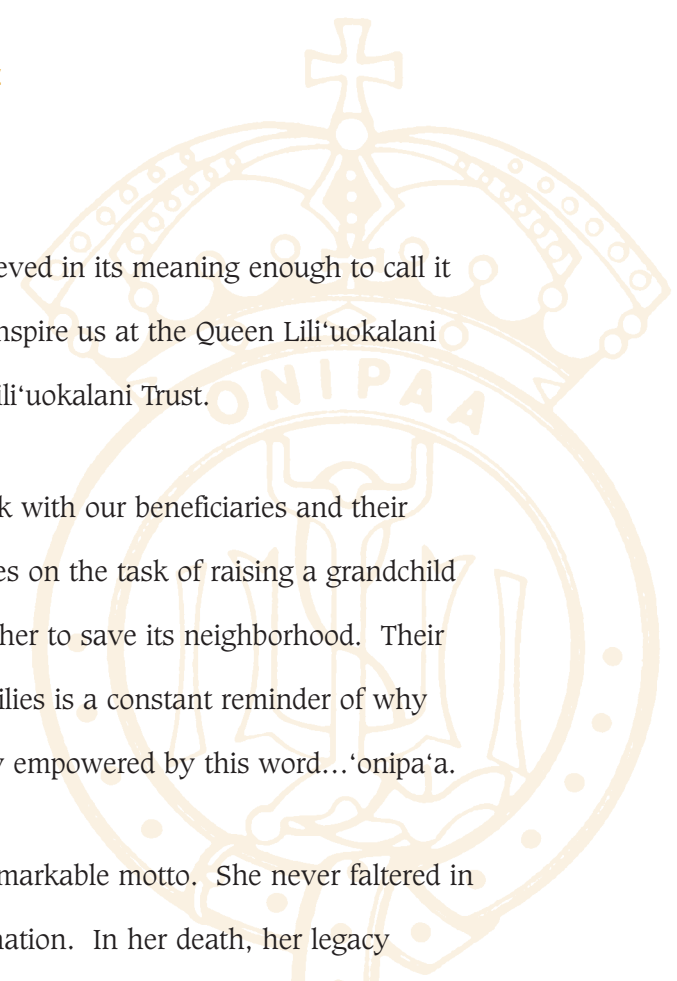
Lili'uokalani

'Onipa'a - Steadfast

'Onipa'a. Queen Lili'uokalani believed in its meaning enough to call it her creed. Today, it continues to inspire us at the Queen Lili'uokalani Children's Center and the Queen Lili'uokalani Trust.

We witness it each day as we work with our beneficiaries and their families...when a grandparent takes on the task of raising a grandchild or when a community rallies together to save its neighborhood. Their steadfast commitment to their families is a constant reminder of why she chose to leave behind a legacy empowered by this word... 'onipa'a.

The Queen lived her life by this remarkable motto. She never faltered in her commitment to her people or nation. In her death, her legacy continues to touch the hearts of our children and children to come. The Queen Lili'uokalani Children's Center will remain vigilant in perpetuating the Queen's never ending aloha for those who need her. We will stand firm, resolute and always steadfast. E 'onipa'a kākou!



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Her Majesty's Legacy

On December 2, 1909, Queen Lili'uokalani executed a Deed of Trust, which established the legal and financial

foundation of an institution dedicated to the welfare of orphaned Hawaiian children. She amended her Deed of Trust in 1911 to include destitute children. It states,

“all the property of the Trust Estate, both principal and income...shall be used by the Trustees for the benefit of orphan and other destitute children in the Hawaiian Islands, the preference given to Hawaiian children of pure or part-aboriginal blood.”



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T

he year 2003 was a time of changes and challenges. It marked the first full year the Trust managed its own assets after First Hawaiian Bank's withdrawal as trustee and asset manager in 2002. Operating as an independent self-managed trust, we have begun by reaffirming our core values and by planting the seeds for future growth.

We started the year by implementing the difficult decision of reducing expenditures by 25 percent, which resulted in staff and budget cuts. Thanks to the steadfast commitment of our staff at all levels, we have emerged a more focused and fiscally sound organization heading into 2004.

The Queen Lili'uokalani Children's Center succeeded in serving approximately the same number of beneficiaries as the previous year, even though constrained by a smaller budget. Everyone has worked very hard to refocus our efforts to refine our strategies. We continue to strengthen families so that they develop healthy,

resilient children whose needs are met. We support development of strong family attachments, stable home environments, and caring communities.

During this past year, we defended the Trust and its lands against a number of threats. We negotiated a favorable settlement with the U.S. Fish and Wildlife Service for the mutual protection of endangered plants near our Keahuolu land. We also settled a highway widening dispute with the State involving the expansion of the Queen Ka'ahumanu Highway. We have closely monitored our Waikiki lands to prevent mandatory leasehold condemnation. We remain vigilant in protecting our ancestral lands. The Queen created her trust in perpetuity. It is our kuleana (right) to ensure these lands provide for our beneficiaries in generations to come.

The courage, dedication and aloha of our staff has sustained us through an exciting year of growth and transition. Together we head into the new year with great momentum, inspired by the vision of Queen Lili'uokalani, and dedicated to the preservation of her legacy for the sake of our children.

E 'onipa'a kākou,

Aloha,



Thomas K. Kaulukukui, Jr.
Chairman, Board of Trustees
Queen Lili'uokalani Trust

From Left to Right:
President & Chief Operating Officer of QLT Robert H. Ozaki,
Chairman Thomas K. Kaulukukui, Jr.,
President & Executive Director of QLCC Dr. Claire Asam,
Trustee David M. Peters,
Trustee Patrick K.S.L. Yim



We provide assistance to our beneficiaries in three ways:

Individual and Family Support provides assistance for children who have suffered a significant loss or who lack a caring and nurturing environment. Some examples include grief counseling to cope with the death of a parent, casework to secure shelter for those who may be homeless, and support to 'ohana (family) caregivers who are providing a home for children unable to live with their parents.

Group Services provides support and education to children and those influential in their lives such as parents and grandparents in areas of interest or concern. Groups are formed around a variety of topics that benefit children, including: parenting, grief/loss issues, support to grandparents raising grandchildren, leadership development, and Hawaiian cultural values and practice.

Community Organizing Services utilizes a long-term approach that focuses on building the social capacity of people residing within a geographical area so that they can improve the community's well-being. In community organizing, we help residents to strengthen the systems of care available to orphan and destitute children in their own neighborhoods. Examples include increasing economic opportunities or modifying existing service systems so that they are more appropriate for our beneficiaries' needs.

Motto:

HEALTHY CHILDREN,
STRONG FAMILIES,
CARING COMMUNITIES

Our commitment is to the orphaned and destitute Hawaiian children, the heirs to the legacy of our beloved Queen. Together with our partners, we work toward the development of:



Healthy children whose needs are met by a consistent nurturing caregiver so that children can reach their full potential



Strong positive family attachment built on a cultural and spiritual foundation



Stable home environment



Caring communities that are concerned about the welfare of their children



These Are Our Stories

INDIVIDUAL AND FAMILY SUPPORT – ORPHAN

MARY-ANA'S COMING OF AGE

Shared by Isaiah Ka'auwai, Kaua'i Unit

Our lives are often shaped by the adversities we face. At 16, Mary-Ana's life had already been shaped by challenges of learning responsibility and acceptance of things beyond one's control.

Mary-Ana lost her way; she had succumbed to the rebellious and misguided pressures of youth. These behaviors were adversely affecting her schooling and her 'ohana. Her 'ohana eventually lost trust in Mary-Ana after pleas to change her kolohe (mischievous) ways were ignored.

In July 2003, Mary-Ana was forced to confront the untimely death of her father, who suffered a heart attack. Mary-Ana took the sudden death of her father very hard and experienced difficulty coping with the grief. After all, she partly blamed herself for her father's death.

Assistance from Queen Lili'uokalani Children's Center – Kaua'i Unit included counseling focused on anger management and the resolution of grief issues. The anger management and grief sessions were healing for both mother and daughter. They allowed Mary-Ana's mother to gain a better perspective of her daughter's situation as well as help them to reconnect. Through the healing process, Mary-Ana gradually came to terms with the fact that she was not to blame for her father's death. She also began taking responsibility for her decisions and actions. Mary-Ana now understands that disappointment and adversity are parts of life and that it isn't what happens, but how one copes with it that defines us as individuals.

Today, Mary-Ana is a re-focused young woman who has set goals for her future and is working towards fulfilling them. She is an active member in the JROTC Program at Kapa'a High School and various other community projects such as the Kaua'i Unit's Good Life program. As part of her service learning through the program, Mary-Ana reads to children in A+ Afterschool Program. Mary-Ana has also begun to dance the hula again. Regarding Mary-Ana's improvement, her mother says, "I got my daughter back!"

The future looks bright and full of possibilities for Mary-Ana. Mary-Ana's 'ohana are thankful for the Queen's legacy which helped a burdened, young woman to cope and realize her great potential during one of the most challenging times of her life.



INDIVIDUAL AND FAMILY SUPPORT - DESTITUTE

A NEW LIFE FOR JESSE

Shared by Bob Cruz, Hilo Unit

At the tender age of 4, Jesse is full of life and energy. A “happy guy,” he attracts attention wherever he goes with his magnetic and engaging personality. “People just flock to him!” said his father.

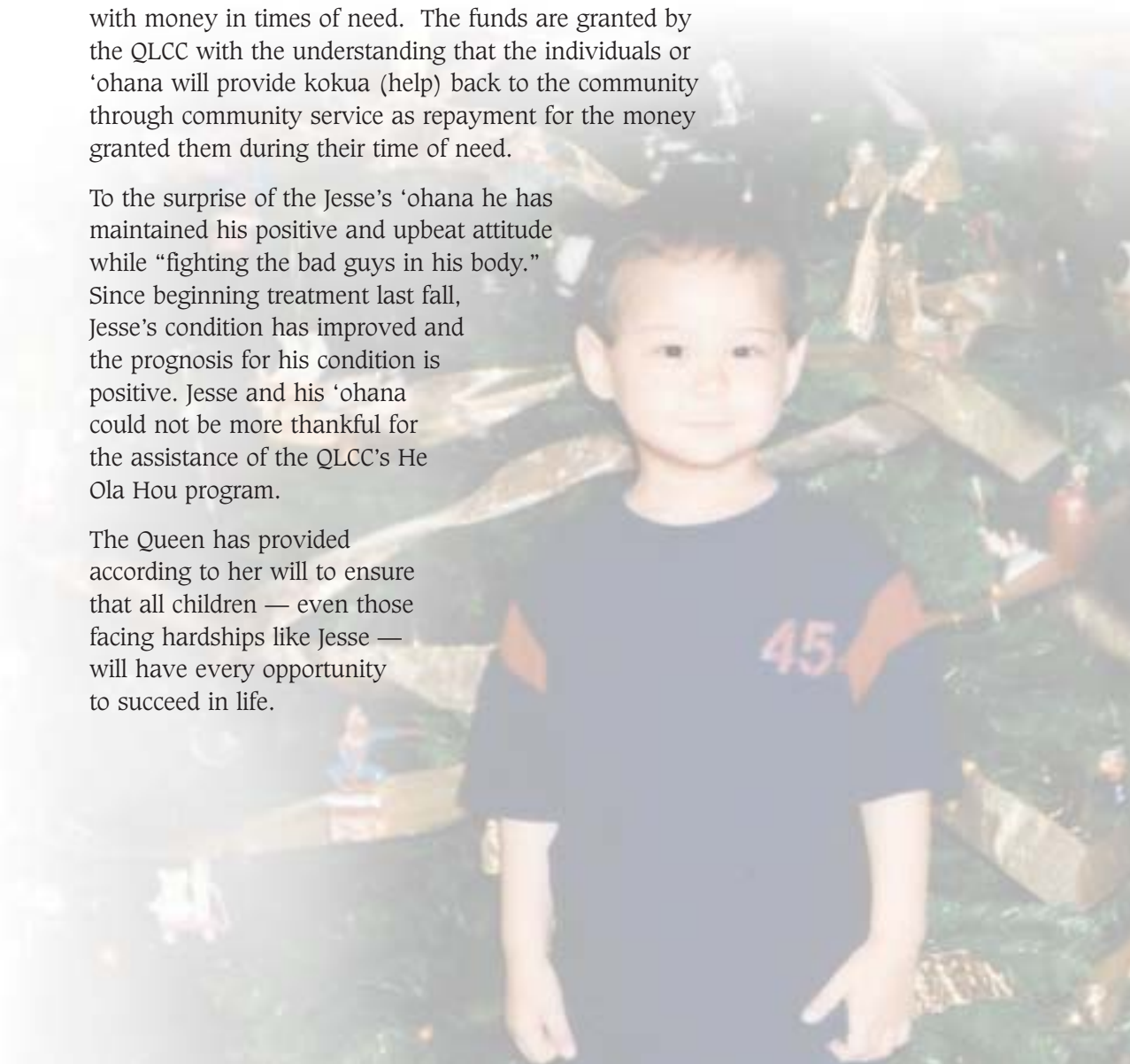
In September 2003, Jesse and his family received some frightening news. Jesse had been diagnosed with acute leukemia. Jesse and his parents would have to travel to the Kapi’olani Medical Center in Honolulu twice a week so that Jesse could receive the chemotherapy treatment he required. For a young boy, this could be overwhelming, for a family, traumatizing.

“Fighting the bad guys,” as Jesse puts it, has proved to be no easy task. In addition to the physical demands placed on Jesse, the substantial cost of medical fees, bi-weekly inter-island travel, and accommodations in Honolulu took their toll on the financial stability of Jesse’s ‘ohana. Although the family organized many fundraisers, the money raised was not enough. Recognizing the situation they were in, his parents turned to the Queen Lili’uokalani Children’s Center (QLCC) - Hilo Unit and its He Ola Hou program for help.

The He Ola Hou, or “new life” program, assists families confronted with financial difficulties by providing them with money in times of need. The funds are granted by the QLCC with the understanding that the individuals or ‘ohana will provide kokua (help) back to the community through community service as repayment for the money granted them during their time of need.

To the surprise of the Jesse’s ‘ohana he has maintained his positive and upbeat attitude while “fighting the bad guys in his body.” Since beginning treatment last fall, Jesse’s condition has improved and the prognosis for his condition is positive. Jesse and his ‘ohana could not be more thankful for the assistance of the QLCC’s He Ola Hou program.

The Queen has provided according to her will to ensure that all children — even those facing hardships like Jesse — will have every opportunity to succeed in life.



GROUP SERVICES

LIMA PA'AHANA

Shared by Mahealani Davis, Moloka'i Unit

The hum of sewing machines fills the air. Remnants of patterned fabric lay scattered about. Twenty-nine makuahine (mothers) work busily at sewing machines, assembling aloha shirts for a local distributor or a quilt for one of their keiki (children). It's another Saturday morning at the Queen Lili'uokalani Children's Center (QLCC) – Moloka'i Unit.

These makuahine are participants in the Lima Pa'ahana (industrious hands) program designed by the QLCC – Moloka'i Unit. This program empowers makuahine to improve the economic and emotional well-being of their 'ohana by teaching them the valuable life skill of sewing.

In 2003, Lima Pa'ahana identified and recruited makuahine from low income housing to participate in the sewing program. Selection was based upon whether participants had young children at home, which kept them from seeking work in the extremely limited Moloka'i job market, and mothers who had limited social contact outside the home.

Every Saturday for five weeks, the makuahine learned skills in the sewing classes that allowed them to make clothing for their keiki and 'ohana while interacting with other mothers in a supportive and productive environment, thereby improving their social skills and personal confidence levels.

Makuahine participating in the program were also given the opportunity to become first-time owners of sewing machines through a cost-share program that includes home-based business and economic literacy training.

Local private and public organizations such as: Surflife Hawai'i – Jams World, the Moloka'i Business Community, the State of Hawai'i – Department of Labor & Industrial Relations Workforce Development and the University of Hawai'i – College of Tropical Agriculture and Human Resources supplement the program with resources and support.

The collaboration allows makuahine to better themselves through self-improvement and strengthens the community's economic resilience as beneficiaries of the Queen's legacy.

Makuahine with renewed confidence and skills are now a stronger seam in an ever-growing network of families that form the foundation of a healthy community.



COMMUNITY ORGANIZING SERVICES

'ONIPA'A NA HUI KALO

Shared by Darrell Sing, Maui Unit

The Kalo (taro) plant is very dear to the heart and genealogy of the native Hawaiian people and culture. In the past it has served as a healthy staple for the ancient Hawaiian diet and represented the mythical origins of the people as depicted in the mo'olelo (story) of Hāloa. The 'ohana is deeply connected to Kalo, for the root word "oha" represents that part of the Kalo where shoots sprout. Hence, 'ohana are all connected as they are all shoots from the same strong root, making for a solid foundation. The continuation of the Kalo tradition perpetuates the Hawaiian heritage and people.

On the weekend of October 17–19, 2003, more than 300 volunteers came together as 'ohana to kokua in the restoration of a mile long segment of the traditional auwai (irrigation ditch) and lo'i kalo (taro patch). Members of the 'Onipa'a Na Hui Kalo, Na Moku Aupuni O Ko'olau Hui of Wailua Nui, and the Queen Lili'uokalani Children's Center (QLCC) Windward, Maui, Kaua'i and Moloka'i unit beneficiaries came to work along with their families. Community members of Wailua Nui and Ke'anae, along with several youth groups from across the state and educators and students from Lana'i also helped to share in the tradition of Kalo planting.

'Onipa'a Na Hui Kalo is an organization of kalo farmers, their families, friends and supporters that arose out of the efforts of the Queen Lili'uokalani Children's Center to

strengthen and nurture the self-identity and pride of Hawaiian children. The aim of the 'Onipa'a Na Hui Kalo is to perpetuate the Hawaiian heritage by providing intergenerational activities such as working in the lo'i kalo and auwai. Furthermore, the physically demanding and hands-on work is done within the cultural protocols and methods of ancient times.

Those volunteers who had gathered to laulima (work together) stayed at the Ke'anae YMCA, where they were housed in cabins, bunkhouses and some even camped on the nearby grounds. Launa aloha (fellowship) filled the air as months of planning and coordination by Na Moku Aupuni O Ko'olau Hui and 'Onipa'a Na Hui Kalo was about to come to fruition.

Before dawn on Saturday, October 18, the 'ohana that had gathered made the journey to the auwai and lo'i kalo in view of Waikāne falls. The determination of those gathered to participate was evident by the fact that the undertaking of clearing the auwai and lo'i kalo of hao bush, which began in early morning, was finished by noon. The cry of "Water coming down!" was met with cheers as it not only signaled the flowing of the water through the auwai and into the lo'i kalo but also symbolized the pride and respect for ones' Hawaiian heritage.

2003 Strategic Plan Update

Background

In 1994, the agency completed a lengthy and involved strategic planning process. This plan drew on the wisdom and collective mana'o (thoughts) of more than a thousand people who shared their visions of a thriving Hawaiian community and explained ways that Queen Lili'uokalani Children's Center could help those visions become a reality. From 1994 through 2002, the staff worked tirelessly with our families and community partners to operationalize these goals for change.

In 2002, we initiated a process to revisit the strategic plan, examine our efforts, and more importantly, the impact of our work on our beneficiaries. We celebrated the progress made toward the vision of a thriving Hawaiian community and also recommitted to our focus on strengthening families.

Focus on Nurturing 'Ohana

The Queen Lili'uokalani Children's Center is committed to the vision of a thriving Hawaiian community. Our beneficiaries do not exist in isolation. Loving, supportive families who are actively involved with their children are essential to making this vision a reality. We will work with our children, their families, communities, and our partners to strengthen families so that they can raise healthy, resilient children whose needs are met.

Agency Outcomes

The agency outcomes describe the broad results that we are working toward for our beneficiaries. The outcomes further articulate our focus on nurturing 'ohana, and provide guidance for staff as they determine particular program strategies for their work.

1. Healthy children whose needs are met by a consistent, nurturing caregiver so that children can reach their full potential
2. Strong positive family attachment built on a cultural and spiritual foundation
3. Stable home environment
4. Caring communities that are concerned about the welfare of their children

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Beneficiaries Served in 2003

Children served directly through Individual & Family or Group Services	TOTAL
Orphan	1,517
Destitute	7,514
TOTAL	9,031
Children served indirectly through Community Organizing Services	
TOTAL	30,297

Expenditure Trends (in millions of dollars)

	1999	2000	2001	2002	2003
Personnel	8.758	8.708	9.006	9.574	8.495
Financial Assistance	2.714	2.492	2.556	2.148	1.183
Operations	2.306	2.508	2.627	2.567	1.820
Capital Improvements	0.153	0.557	0.092	0.056	0.166
TOTAL	13.931	14.265	14.281	14.345	11.664



Queen Lili'uokalani

Children's Center

Lili'uokalani Trust

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Honolulu, Hawai'i 96817

Phone (808) 847-1302

Fax (808) 841-0502

Queen Lili'uokalani Children's Center has locations on each of our Hawaiian Islands, with the exception of Ni'ihau and Lana'i. We welcome your interest, your support, and the opportunity to work with you on behalf of the children Queen Lili'uokalani so loved. Please contact the location nearest you for more information.

O'AHU

Central West O'ahu Unit
1300 Hālonā Street
Honolulu, Hawai'i 96817
(808) 847-1302

Honolulu Unit
1300-A Hālonā Street
Honolulu, Hawai'i 96817
(808) 847-1302

Ko'olaupoko Unit
46-316 Ha'ikū Road
Kane'ohe, Hawai'i 96744
(808) 235-7613

Wai'anae Unit
87-1876 Farrington Hwy.
Wai'anae, Hawai'i 96792
(808) 668-2314

Waimānalo Office
41-245 Ilauhole Street
Waimānalo, Hawai'i 96795
(808) 426-1300

Windward O'ahu Unit
53-516 Kamehameha Hwy.
Hau'ula, Hawai'i 96717
(808) 293-8577

HAWAII

Hilo Unit
919 Ululani Street
Hilo, Hawai'i 96720
(808) 935-9381

Kona Unit
74-5490 Makala Blvd.
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Kona Beach (Papawai)
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KAUAI

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(808) 245-1873

MAUI/LANA'I

Maui Unit
1791 Wili Pā Loop
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(808) 242-8888

Hāna Office
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(808) 248-7218

MOLOKA'I

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