



QUEEN  
LILI'UOKALANI  
CHILDREN'S  
CENTER

2004 ANNUAL REPORT

## `Onipa`a - Steadfast

We heard it fill the streets and great halls of Honolulu with the songs and chants of Hawai'i's people. We felt it as we joined hands together in prayer before important decisions were made. We witnessed it in the faces of our keiki as they stood proudly and patiently in anticipation of justice.

It is more than a word or a concept; it exemplifies the spirit of Queen Lili'uokalani. She created her deed of trust for the orphaned and destitute Hawaiian children. The Queen's legacy extends far beyond, and resides in the hearts of the countless lives touched by her goodwill and inspiration.

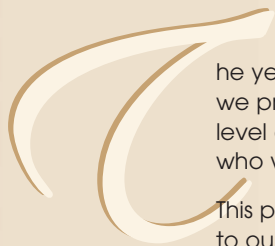
The Queen Lili'uokalani Trust's fight to repeal mandatory leasehold conversion has been a long and tedious journey this year. Yet, there was never a moment we ventured it alone. The Queen's soldiers, young and old, joined together in an awe inspiring way. The outpouring of support is truly humbling and a wonderful testament to the Queen's legacy.

In memory of our great benefactress, we will continue to defend her lands and mission. "E `onipa`a kākou!" We will chant her creed until our voices are heard and we witness history unfold before us.

## Her Majesty's Legacy

On December 2, 1909, Queen Lili'uokalani executed a Deed of Trust, which established the legal and financial foundation of an institution dedicated to the welfare of orphaned Hawaiian children. She amended her Deed of Trust in 1911 to include destitute children. It states, "all the property of the Trust Estate, both principal and income...shall be used by the Trustees for the benefit of orphan and other destitute children in the Hawaiian Islands, the preference given to Hawaiian children of pure or part-aboriginal blood."





The year 2004 was a year of great progress. In the short time that we have managed our own assets, we progressively improved the financial strength of the Trust while maintaining the consistently high level of services to our beneficiaries. We have done so while strongly protecting our lands from those who would seize them from us.

This past year, the Queen Lili'uokalani Children's Center (QLCC) continued to provide invaluable help to our children. To do this most efficiently, we refined our policies and managed our resources with fiscal accountability and budgetary restraint. Nevertheless, QLCC succeeded in directly assisting nearly 6,000 orphaned and destitute children in Hawai'i. With our focus on nurturing the 'ohana we continue to strengthen families so that they support the development of healthy, resilient children.

Our superlative staff also reached out to our communities, extending the Queen's warm embrace to thousands more. The unselfish dedication of those who do the Queen's work has earned the love and respect of all whose lives have been affected, as well as the community at large. In return, our friends have gathered to help the Trust and QLCC when such help was needed. An example of this involved protection of Trust lands.

Mandatory leasehold conversion remained an imminent danger to the Trust and its lands. This year, the Honolulu City Council considered the total repeal of Chapter 38, which authorizes condemnation of Trust and other lands. Beneficiaries, families, friends and community members supported the repeal effort, crowding the meeting rooms, halls and stairways of Honolulu Hale. In their testimonies, they shared heart-warming stories of the love they have for our Queen, her Trust, and her people. The people arose to protect the Queen's legacy and her children, and the people's voices were heard. Early in 2005, the mandatory leasehold law was abolished. For now, the Trust lands are safe.

We will continue to serve our children, their families and their communities. We will strive to manage and grow our assets to ensure that the good works of QLCC continue forever. We will remain vigilant to protect our lands. Together, we will improve the lives of those who need our help, and by so doing, we will uplift us all.



*From Left to Right:  
 President & Chief Operating Officer of QLT Robert H. Ozaki,  
 Trustee Patrick K.S.L. Yim,  
 Chairman Thomas K. Kaulukukui, Jr.,  
 Trustee David M. Peters,  
 President & Executive Director of QLCC Dr. Claire Asam*

E 'onipa'a kākou,

Aloha,

Thomas K. Kaulukukui, Jr.  
 Chairman, Board of Trustees  
 Queen Lili'uokalani Trust

## We provide assistance to our beneficiaries in three ways:

**Individual and Family Support** provides assistance for children who have suffered a significant loss or who lack a caring and nurturing environment. Some examples of the services offered to these children and their families include grief counseling to cope with the death of a parent, casework to assure basic needs are met and support to 'ohana caregivers who are providing a home for children unable to live with their parents.

**Group Services** provide assistance to children and those influential in their lives such as parents and grandparents to support and educate them in areas of interest or concern. Groups are formed around a variety of topics that benefit children, including: parenting, grief/loss issues, support to grandparents raising grandchildren, leadership development, and Hawaiian cultural values and practice.

**Community Organizing Services** utilize a long-term approach that focuses on building the social capacity of people residing within a geographical area so that they can improve the community's well being. In community organizing, we help residents strengthen the systems of care available to orphan and destitute children in their own neighborhoods. Examples include increasing economic opportunities or modifying existing service systems so that they are more appropriate for our beneficiaries' needs.

### Motto:

HEALTHY CHILDREN,  
STRONG FAMILIES,  
CARING COMMUNITIES

Our commitment is to the orphaned and destitute Hawaiian children, the heirs to the legacy of our beloved Queen. Together with our partners, we work toward the development of:



Healthy children whose needs are met by a consistent nurturing caregiver so that children can reach their full potential



Strong positive family attachment built on a cultural and spiritual foundation



Stable home environment



Caring communities that are concerned about the welfare of their children



## Individual and Family Support - Orphan

### THE MANA OF MĀLAMA

*Shared by Kehau Santiago, Windward Unit*

Daysia Pohaikai H. Chee Lee knew adversity at a young age. As a child the life of Daysia's mother was claimed by a tragic car accident, leaving Daysia and her two siblings as beneficiaries of the Queen. In an ominous twist, Daysia suffered the same fate as her mother when she died in a car crash just two miles from the spot where her mother had perished 23 years earlier. At the time of her death

Daysia left behind five young keiki (children) to learn the adversity that she had faced as a child.

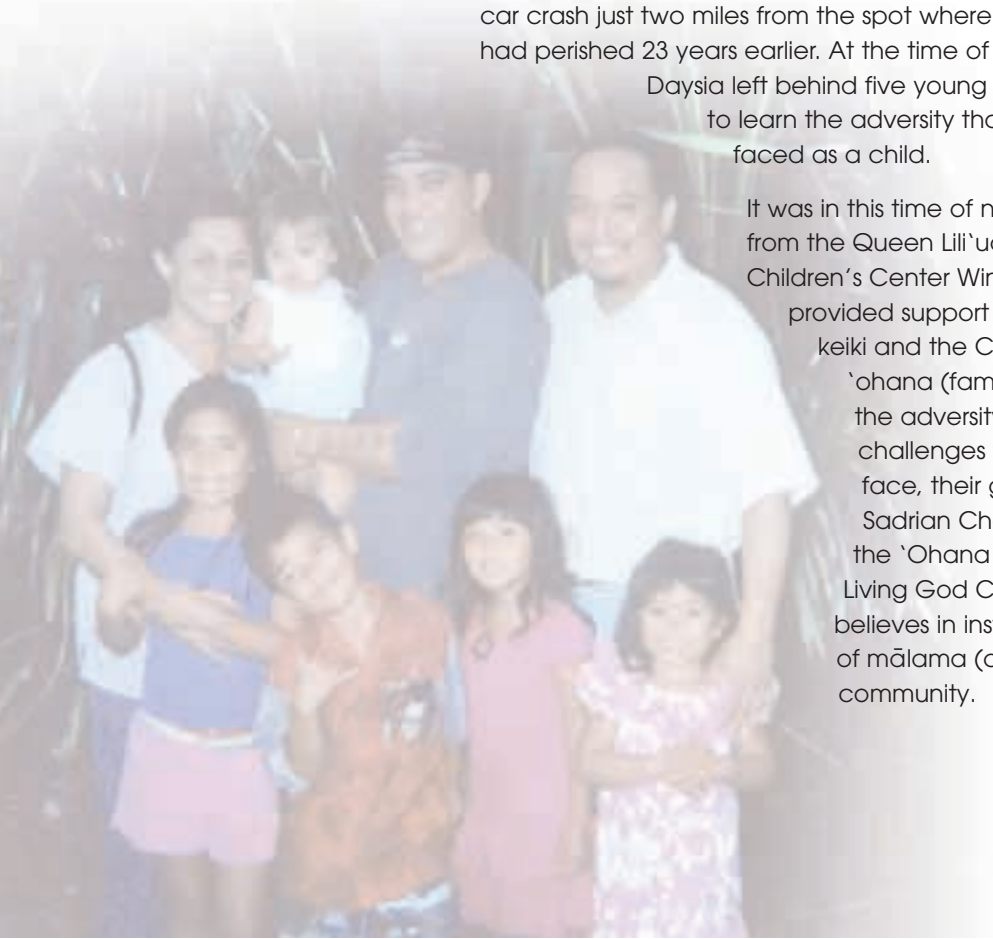
It was in this time of need that staff from the Queen Lili'uokalani Children's Center Windward Unit, provided support to Daysia's keiki and the Chee Lee 'ohana (family). Despite the adversity and challenges that these keiki face, their grandfather Sadrian Chee, pastor of the 'Ohana Family of the Living God Church, firmly believes in instilling the value of mālama (caring) for the community.

For many years, the Chee Lee home has served as a shelter to many of Windward O'ahu's homeless and downtrodden individuals. Mālama for the community is viewed as part of daily life in the Chee Lee 'ohana. Waking up early in the morning and loading the family vans with food to feed the hungry at A'ala park is a weekly routine.

Through the guidance of their grandfather Sadrian Chee and their father Jacob Lee, the Chee Lee children have become actively involved in the family's outreach efforts when not in school. Each month the 'ohana makes their way to Honolulu to share mele (song) with the residents of an elderly care home facility. It is in this environment filled with love and mālama; Daysia's children have not only coped with adversity but also thrived.

Each child has been given their own kuleana (responsibility) around the household and as young as they might be, the keiki have come to appreciate the value of hard work. Through their personal adversity and their outreach work with those less fortunate, the children are also reminded of their many blessings.

For the Chee Lee children, mālama for others and the community has become a way of life. It is only pono (fitting) that the love of our Queen was afforded during their time of need.



## Individual and Family Support - Destitute

### LIFE'S PATH

*Shared by Scottina Ruis - Honolulu Unit*

The paths we will walk in life cannot be predicted. Lehua was described as a “go getter,” because she was always pa`ahana (industrious). She was an active high school student at Kamehameha Schools and participated in many extra-curricular activities. After graduation from high school, Lehua attended the University of Hawai'i at Mānoa, where she successfully completed a degree in business administration. For the most part Lehua's life was in order – she was gainfully employed, and her relationship with her long-time partner and father of her children was prospering. But life was about to deal her a drastic blow.

In 1997, Lehua was diagnosed with a rare form of cancer and was given between one and two years to live. She underwent extensive treatment and fortunately, her cancer went into remission. However, as a consequence of her ongoing health issues, the relationship with her partner of 16 years ended and the many medical bills and financial obligations took their toll, forcing her into homelessness. During the ensuing years, Lehua experienced a recurrence of the cancer for which she is currently being treated.

Staff from the Queen Lili'uokalani Children's Center (QLCC) Honolulu Unit, first met Lehua and her family in late 2004, while conducting a community assessment of homeless Hawaiian families. Although tested by life's many trials, Lehua's heartfelt passion and commitment to get back on her feet in spite of her medical condition and homelessness continue to be a powerful force for her and her children. QLCC staff was impressed with the strength and resilience

of this remarkable woman and have worked to help her address the many barriers that she has faced in providing a safe, nurturing home for her family.

Along with the assistance of QLCC staff, Lehua considered housing options available to her given her limited income and quickly realized she did not have enough money to pay rent. QLCC staff then explored transitional housing options as well as the possibilities of living with `ohana (family). Due to that fact that Lehua's `ohana lives on Lana'i and her medical care is only available on O'ahu, living with `ohana was not possible.

Currently, Lehua and her family are on the waiting list for transitional housing and the prospects look very good that they will be accepted. However, until Lehua is able to move into housing, the Queen will continue to provide her the support and encouragement she needs.

For many, Lehua's situation is not uncommon. Due to a series of life altering events, providing a house for her family became a challenge for Lehua. Despite the adversity she has faced, Lehua is a survivor and an inspiration as she continues to find ways to make her situation work and provide a “home” for her three young children. Lehua is focused on the future and sees the day she will be able to get back to work and provide for her children thanks in part to the love of our Queen.

## Group Services

### WAIMEA ORPHAN SUPPORT GROUP

*Shared by David Garcia and Jeannette Bento, Kona Unit*

The death of a makua (parent) is a defining moment at any stage in life. The death of not one but both makua has lasting resonance in the life of a keiki (child). For the past two years, the Queen has been providing assistance to a group of orphaned keiki and their caretakers from the rural areas of Waimea and Kohala on the island of Hawai'i, to help them heal and grow out of the shadow of the death of their makua. The group currently consists of fifteen keiki ranging in ages from three to fifteen and five adult caretakers, who meet every month in a conference room at the Thelma Parker Memorial School and Public Library.

For most families that attend the Waimea orphan group, the gathering is a source of enduring comfort and healing, such as the case of Noelani and her mo`opuna (grandchildren). Noelani recently became the legal guardian of her five young mo`opuna after the violent and tragic death of her daughter and son-in-law and the lengthy legal battle for custody of the keiki that ensued.

Shortly after relocating the children to Waimea from California and learning of the group, Noelani and the keiki began attending the monthly sessions. Through their participation, Noelani and the keiki are better coping with the death of their parents. The group has also allowed them to bond with the other families and discover the richness of their Hawaiian heritage and culture.

Noelani and other members kōkua (help) when others are in need, they attend each other's celebrations and keiki sleep over at each others homes. Many of the adult caretakers have noticed that keiki behave like children again, as opposed to being burdened with feelings of isolation and sadness.

Since the group's inception, it has evolved into an entity that has become a first response to newly orphaned keiki and family in the Waimea area like Noelani and her mo`opuna. Adult members of the group have begun to accompany social work staff from the Queen Lili`uokalani Children's Center Kona Unit, on selected home visits in order to invite families to the group.

For Noelani and her mo`opuna, the road to healing has been a long heartfelt journey. The unconditional nurturing and kōkua of the group has eased the arduous passage and through the encouragement of the Queen, community awareness and support continue to grow for families like Noelani and her mo`opuna.



## Group Services

### NA LAEPUA O IHILANI

*Shared by Junior Ekau, Wai`anae Unit*

The Wai`anae Coast of O`ahu is known for the rugged physical beauty of its many picturesque beaches and valleys. Sadly, the coast is also known for the common stereotype of rugged and kolohe (mischievous) `ōpio (youngsters). In a unique effort to break the stereotypes and enhance the social and launa `ōlelo (communication) skills of Wai`anae Coast youth, the Na Laepua O Ihilani (blossoming foreheads from which new ideas come) program was established.

The program was started in 2000, through a hui (group) with the Queen Lili`uokalani Children`s Center Wai`anae Unit, and the J.W. Marriott Ihilani Resort and Spa. The program provides an opportunity for orphaned and impoverished Hawaiian `ōpio from the relaxed rural lifestyle of Wai`anae to be introduced to the highly professional work environment of a four star resort and spa.

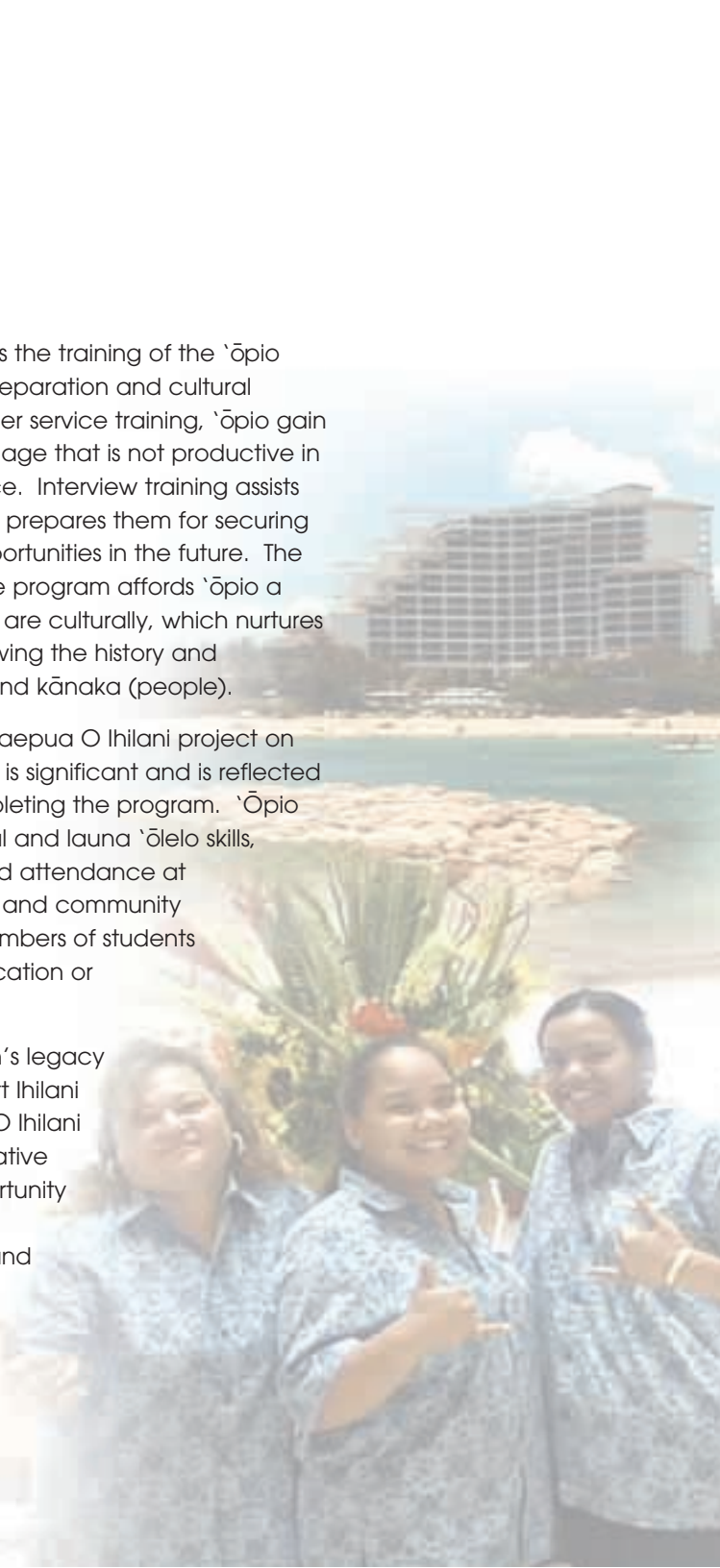
In 2001, Alu Like Inc., joined Na Laepua O Ihilani with the goal of increasing the number of participants from the Wai`anae Coast. Alu Like`s goal is to assist native Hawaiians who are economically disadvantaged through the development of vocational and educational opportunities. With the added resources of Alu Like, the Na Laepua O Ihilani program has seen the number of Wai`anae `ōpio participating in the program rise from nine in 2000 to 35 in 2002.

In this very unique and supportive learning environment, the directors, department managers and associates from the Ihilani Resort train the Wai`anae `ōpio in a variety of disciplines. Upon completion of their training, the interns are placed in positions at the resort where customer interaction will eventually become part of their daily responsibilities in order to improve their social and launa `ōlelo skills.

The mentors at Ihilani Resort focus the training of the `ōpio on customer service, interview preparation and cultural enrichment. Through the customer service training, `ōpio gain an awareness of any body language that is not productive in delivering quality customer service. Interview training assists `ōpio in building confidence and prepares them for securing education and employment opportunities in the future. The cultural enrichment aspect of the program affords `ōpio a sense of identity about who they are culturally, which nurtures the interns` sense of pride in knowing the history and genealogy of their `aina (land) and kānaka (people).

The profound impact of the Na Laepua O Ihilani project on the `ōpio who have participated is significant and is reflected in their achievements after completing the program. `ōpio exhibit drastically improved social and launa `ōlelo skills, better grades in school, increased attendance at school, work and extra curricular and community activities. In addition, greater numbers of students are going on to seek higher education or vocational training.

With the assistance of the Queen`s legacy and the aloha of the J.W. Marriott Ihilani Resort and Spa, the Na Laepua O Ihilani program will continue. This innovative program provides `ōpio an opportunity to learn and develop the skills necessary to break stereotypes and shape a positive and productive future for themselves and their community.



## Community Organizing

### WAIMĀNALO'S WAY

*Shared by Sharon Majit-Gorion – Ko'olaupoko Unit*

Hawai'i's substance abuse epidemic is degrading Hawai'i's people and destroying the lives of many Hawaiians and their 'ohana (family). Recognizing the lukuna (destruction) that substance abuse has left in their lives and the lives of others, a group of wāhine (women) from the rural town of Waimānalo on the island of O`ahu decided that it was time to act and fight substance abuse for their 'ohana and community.

The mothers, daughters, wives and sisters from all walks of life and backgrounds, formed a hui (group) called Ke Ala Laua'e in an effort to assist others and themselves in coping and healing from the lukuna of substance abuse in their lives. For many, seeking traditional substance abuse treatment programs was difficult due to obstacles such as a lack of financial resources, and support. Also, many substance programs were located a distance from their Waimānalo community and required arduous commutes.

The wāhine decided that they would meet on Monday evenings at the Queen Lili'uokalani Children's Center (QLCC) Ko'olaupoko Unit, in a supportive community environment to discuss and share the difficulties of battling substance abuse. Many of the wāhine sought the hui as an opportunity to free themselves from addiction, not only healing themselves but their relationships with their keiki (children) and 'ohana as well.

The tremendous success of the wāhine of Ke Ala Laua'e led to the development of the Kupala: Intensive Outpatient Program through a partnership with CARE Hawai'i, Inc., the Friends of Waimanalo Roundtable and the QLCC Ko'olaupoko Unit. The aim of the Kupala program is to provide comprehensive, therapeutic substance abuse services in an environment that fosters opportunities for change, respect, accountability, empowerment and personal wellness.

The Kupala substance abuse services are culturally based and draw inspiration from many Hawaiian traditions and practices. The program is exemplified by the motto, "Pono – traveling paths to healthy choices and lifestyles."

Through the continuing support of our Queen and the Waimānalo community, the wāhine of Ke Ala Laua'e have created an opportunity to free themselves from active addiction. Their courageous efforts are shaping a unique way to address Hawai'i's substance abuse epidemic.



## Beneficiaries Served in 2004

Children served directly through Individual & Family or Group Services	TOTAL
Orphan	1,530
Destitute	4,514
<b>TOTAL</b>	<b>6,044</b>
Children served indirectly through Community Organizing Services	
<b>TOTAL</b>	<b>28,962</b>

## Expenditure Trends (in millions of dollars)

	2000	2001	2002	2003	2004
Personnel	8.708	9.006	9.574	8.495	7.879
Financial Assistance	2.492	2.556	2.148	1.183	1.908
Operations	2.508	2.627	2.567	1.820	1.757
Capital Improvements	0.557	0.092	0.056	0.166	0.127
<b>TOTAL</b>	<b>14.265</b>	<b>14.281</b>	<b>14.345</b>	<b>11.664</b>	<b>11.671</b>

Queen Lili'uokalani Children's Center has locations on each of our Hawaiian Islands, with the exception of Ni'ihau. We welcome your interest, your support, and the opportunity to work with you on behalf of the children Queen Lili'uokalani so loved. Please contact the location nearest you for more information.

#### **O'AHU**

Honolulu Unit  
1300-A Hālonā Street  
Honolulu, Hawai'i 96817  
(808) 847-1302

Ko'olaupoko Unit  
46-316 Ha'ikū Road  
Kāne'ohe, Hawai'i 96744  
(808) 235-7613

Wai'anae Coast Unit  
87-1876 Farrington Hwy.  
Wai'anae, Hawai'i 96792  
(808) 668-2314

Waimānalo Office  
41-245 Ilauhole Street  
Waimānalo, Hawai'i 96795  
(808) 426-1300

Windward O'ahu Unit  
53-516 Kamehameha Hwy.  
Hau'ula, Hawai'i 96717  
(808) 293-8577

#### **HAWAI'I**

Hilo Unit  
919 Ululani Street  
Hilo, Hawai'i 96720  
(808) 935-9381

Kona Unit  
74-5490 Makala Blvd.  
Kailua-Kona, Hawai'i 96740  
(808) 329-7336

Kona Unit Mailing Address  
P.O. Box 2819  
Kailua-Kona, Hawai'i 96745

Kona Beach (Papawai)  
(808) 329-0503

#### **KAUA'I**

Kaua'i Unit  
4530 Kali Road  
Līhu'e, Hawai'i 96766  
(808) 245-1873

#### **MAUI/LĀNA'I**

Maui Unit  
1791 Wili Pa Loop  
Wailuku, Hawai'i 96793  
(808) 242-8888

Hāna Office  
P.O. Box 662  
Hāna, Hawai'i 96713  
(808) 248-7218

#### **MOLOKA'I**

Moloka'i Unit  
Kamehameha V Hwy.  
Kalama'ula, P.O. Box 55  
Kaunakakai, Hawai'i 96748  
(808) 553-5369



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